

## Minimum Server Requirements

- Supports 64-bit physical & virtual servers running:
  - Windows 8.1, 10 / Windows Server 2012, 2016, 2019
  - Red Hat Enterprise Linux 7, 8
  - Ubuntu LTS 16.04, 18.04
- Processor: Quad-core 2.4 GHz or better
- Memory: 8 GB or greater
- Storage: 100 GB or greater available space\*
- AES: 10 Basic TSAPI licenses plus additional license for each skill & max concurrent agents

\*Precise storage requirement depends on historical data retention policy



### About NetLert

NetLert, a Fresche Solutions brand, is committed to creating a better Avaya call center experience. NetLert strives to ensure that every organization using Avaya call center technology obtains maximum value from their investment by enabling call centers to improve operational decision-making with real-time and historical reporting, available anytime, anywhere, to as many people as needed. With NetLert, you can count on a tool that works as promised and a knowledgeable support team available 24/7 to answer questions.